



National Integrated Services

NIS BUILD

NIS CLEAN

NIS GROUNDS

NIS PEST

NIS WASTE

Hi, we're NIS FM Support.

Facilities support from gatepost to gable.

National Integrated Services Ltd provides a comprehensive range of daily, periodic and reactive services. NIS specialise in supporting Facilities Management companies and businesses that manage their buildings in-house. **As a result, we trade as NIS FM Support.**

With over 20 years of experience, we take pride in our strong client retention, which we attribute to four key factors:

- **Open and honest communication.**
- **A strong commitment to Health, Safety and Compliance.**
- **Investment in extensive training and high-specification equipment.**
- **Consistently high standards.**

Our team brings a wealth of knowledge across multiple industries, enabling us to deliver seamless, high-quality services –no matter the task at hand.

Call today for more details.

info@nisfmsupport.co.uk

0207 639 1111





National Integrated Services



NIS CLEAN

- Regular Daily Cleaning
- Carpet & Soft Furnishings Cleaning
- Window & Gutter Cleaning
- Hard Floor Cleaning & Maintenance
- Pressure Washing
- Graffiti & Chewing Gum Removal
- Clinical/Hazardous Cleaning
- General Cleaning



NIS GROUNDS

- Landscaping & Hardscaping
- Snow & Ice Management
- Fence Install
- Grounds & Safety Management
- Line Painting
- Masonry, Tarmac, Paving, Concrete Install & Repair



NIS BUILD

- Property Maintenance
- Roofing & Guttering
- Masonry, Pointing & Rendering
- Electrics
- Plumbing
- Windows, Fascias & Soffits
- Plastering, Painting & Decorating
- Flooring Installation
- Walls & Ceilings
- Heating, Air Conditioning & Ventilation
- Refits & Refurbishments
- Shutters, Barriers & Gates
- Fire Safety & Security



NIS PEST

- Trapping & Baiting
- Fogging, Rodenticides & Fumigation
- Cultural Methodologies & Techniques
- Live Falconry & Shooting
- Bird Prevention. Net, Spike, Fire Gel, Avi Shock Systems
- Collection, Disposal & Cleaning



NIS WASTE

- Full Building Clearance
- Fly Tipping Removal
- Hazardous & Specialist Waste Items
- Confidential Waste
- Caged Vans, Grab Lorries & Diggers Used.

Services & Coverage

NIS operates nationally from bases in London and Manchester, supported by six strategically placed satellite teams. In addition, our contractor support network enables us to provide services across Wales, Scotland, Northern Ireland, and the larger islands.

Team & Qualifications

Our teams are DBS-checked and First Aid trained as standard. Combined with specialist IPAF, PASMA, Confined Space and more service specific training. An overview of our qualifications and affiliations can be seen on page 5. High levels in training and compliance combined with the latest high-spec equipment and materials ensure the best possible results.

Sectors & Clients

NIS serves a wide range of industries, including:

Commercial / Education / Healthcare / High-end residential / Industrial / Retail

Our clients include 4 of the largest FM companies in the UK as well as other (National clients both public and private.)

Sustainability

Sustainability is at the core of our operations. NIS is accredited to ISO 45001 and continuously seeks ways to improve.

- NIS are transitioning our entire fleet to electric vehicles.
- NIS prioritise recycled and sustainable products, chemicals, and materials.
- NIS ensure our suppliers and contractors align with our sustainability commitments.

At NIS, safety and compliance are top priorities. We are committed to working in full accordance with the latest regulations and invest heavily in training and accreditations to ensure our team operates safely and efficiently. By staying up to date with industry standards, we protect our workforce, enhance service quality, and build trust with our clients.



Our Transparent Service Workflow Explained

At NIS, transparency is at the heart of our service delivery. From the initial enquiry to project completion, we follow a streamlined and efficient process to ensure clarity, accountability, and excellent results.

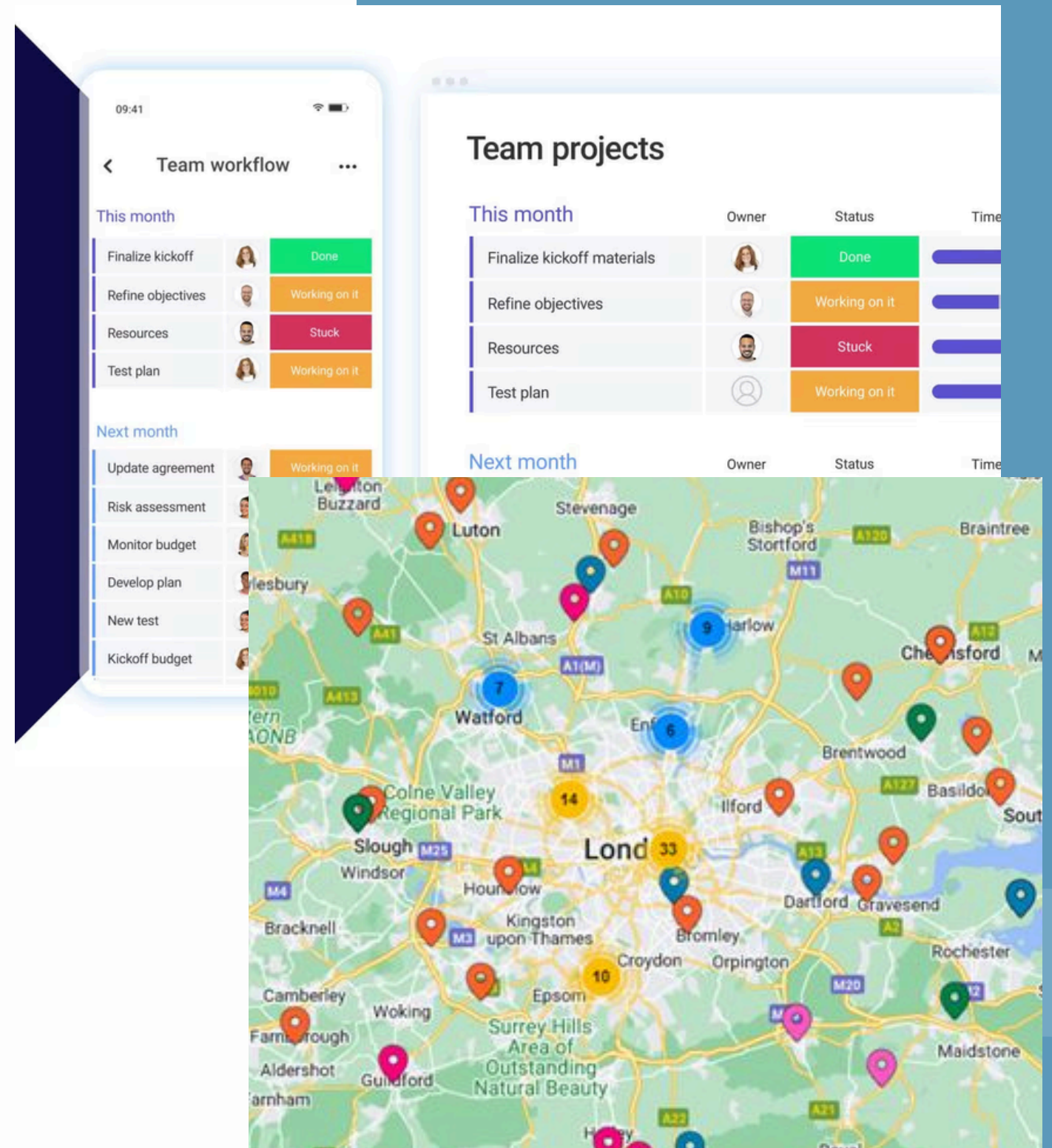
1. Enquiry phase: A Personal Touch from the Start

When you reach out to us, you will always speak to a real person—no frustrating ticket systems or automated responses. Your enquiry is logged into our custom-built Task Management System (TMS), which activates a series of timers to ensure a prompt response.

A dedicated manager with task-specific expertise is assigned to oversee your request from presentation of a detailed quotation to completion of work.

2. Purchase Order & Project Commencement

Once a purchase order is issued, the same manager remains in charge, ensuring that the project meets all agreed-upon criteria and standards. This continuity guarantees a seamless transition from approval to completion.



3. Carrying Out the Work: Full Transparency in Action

Our teams have real-time access to all project details, including agreements, reports, and photos, via the TMS. This means:

Everyone—including clients, NIS management, and mobile teams—stay aligned on expectations. The system optimises workflow by mapping out current inquiries and jobs, ensuring efficient task allocation and timely completion.

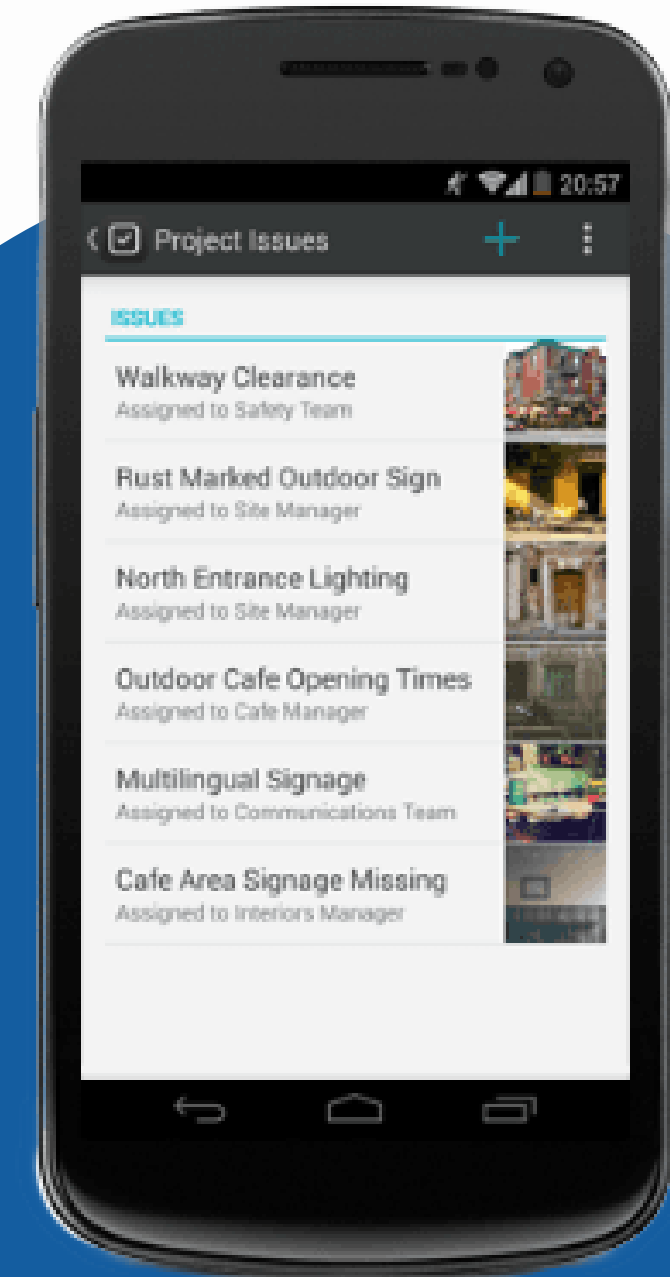
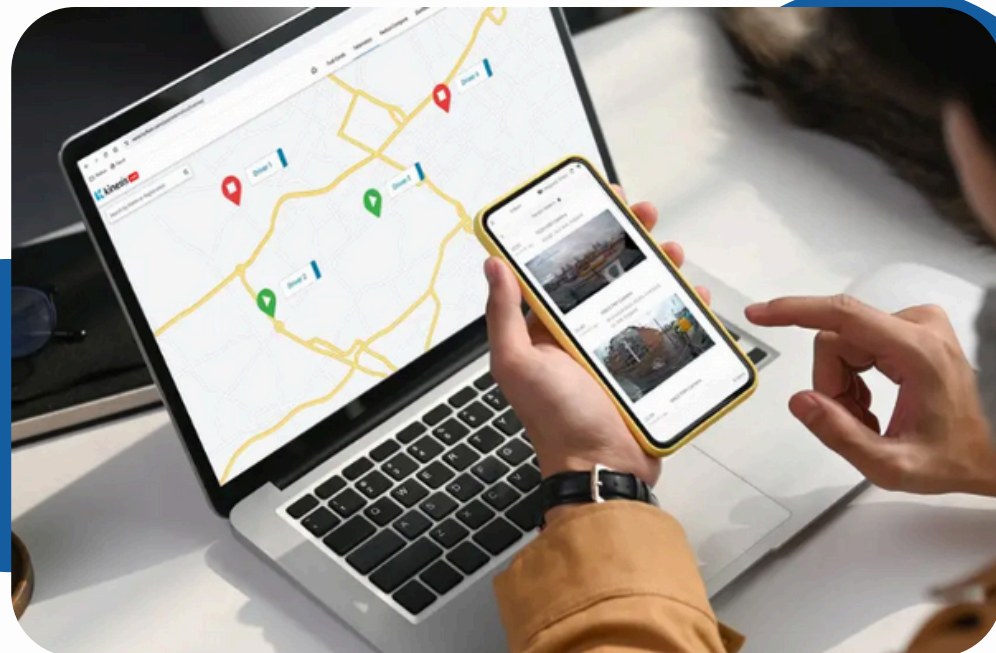
4. Progress Tracking & Real-Time Updates

Transparency doesn't stop once the work begins. We provide live tracking and detailed progress reports, ensuring clients always know where things stand.

5. Completion

Upon completion a report with all before and after photos as well as any further recommendations is sent.

Our TMS allows us to sort by site, client, company, or contact, making it easy to generate personalised updates for hundreds of inquiries at once.



Support is just a click/call/email away

Contact our team today!



www.nisfmsupport.co.uk



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